

Email Continuity

Through its operation as a managed service at the gateway to the business' network infrastructure MailRevive™ also provides continuous on-demand access to email for staff. In the event of any internal network or server outages users can access the secure MailRevive™ servers via the webmail client and continue transacting email without any down-time, mail queuing or sender 'bounce-back' messages.

Additionally the MailRevive™ webmail interface allows complete mobility and 24x7* access to email. Importantly, this enables staff to access ALL email and attachments within the active archive, rather than just the email residing on the in-house mail server. In addition, staff are not reliant upon local configuration requirements or network access as they are simply transmitting email securely within MailRevive™, via an encrypted SSL internet connection.

Anti-Spam

Synetek Systems proprietary multi-level anti-spam engine implements the latest research in simultaneous multi-filtering to deliver an extensive combination of analysis to maximize its effectiveness against spam and to minimize the delivery of false positive results. Also included in this security module are Content Filtering and Smart Trust™, which allows users to manually and automatically ensure known contacts are treated as trusted.

Anti-Virus

MailRevive™ integrates industry leading SOPHOS Anti-Virus to scan all inbound and outbound email transmissions and includes threat reduction technology to protect against new or unknown email-borne threats. SOPHOS is considered to be one of the world leaders in rapid response threat detection and elimination.

What is a Managed Gateway Solution?

As a managed application service MailRevive™ operates seamlessly as a gateway to your existing IT network. Importantly this results in no additional hardware, client-end software or IT support being required by the business. Customers are therefore able to reply upon Synetek's single-cost per user subscription based pricing model.

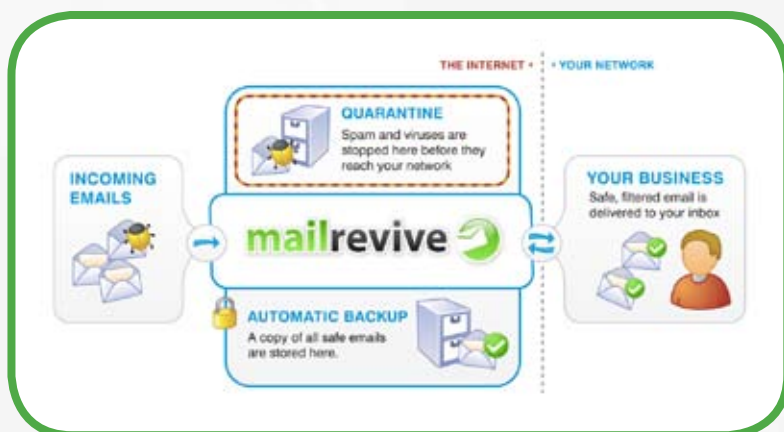
The MailRevive™ active archiving service is delivered through Synetek Systems' leading datacenter network and leverages the most modern storage software and infrastructure. Our investment in first-class hosting facilities provides users with universal network uptime, seamless access and multiple levels of data redundancy.

How does MailRevive™ work?

All email transmitted externally or internally by the business is routed through the MailRevive™ gateway.

Incoming transmissions are filtered for spam and viruses and all email and attachments are indexed for search and discovery and then encrypted in the active archive, allowing secure long-term retention.

Via the MailRevive™ web interface users are able to instantly discover email and attachments and recover them directly to their desktop.



DISCLAIMER

Particulars herein are for information only and do not constitute any representation by Synetek Systems Pty Ltd. All interested parties must fully verify for themselves all aspects of MailRevive™ and its appropriateness for their business. All information contained herein was known to be true and accurate at the time of printing.

*Subject to the terms & conditions of the customer licence agreement.

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Product Highlights

Managed Gateway Solution

Delivered as a managed service MailRevive™ is easy to deploy and operates seamlessly as a gateway to your existing IT network.

Active Archive

All email and attachments in, out and within the business are indexed, encrypted and stored automatically in real time.

e-Discovery Tools

With email specific discovery tools including our exclusive DeepLink™ technology users can perform an instant online search of the archive for any email or attachment.

Email Recovery

Customised email packaging allows users to recover any selected search results from the active archive back to their Inbox.

Email Continuity

With an integrated webmail client users can access the MailRevive™ backup email servers 24x7* to ensure continued access to email during in-house server outages.

Anti Spam

Configurable multi-level anti spam filtering helps to eliminate spam and minimize false positives.

Anti Virus

Integrated SOPHOS anti-virus technology filters viruses before they reach your IT network.

SOPHOS
secured.



MailRevive™

Is a managed application service that operates in conjunction with your existing IT network to ensure the protection, preservation and continuous operation of email communication for your business, while providing on-demand access for users anywhere and anytime.

In a modern business email is the core communication channel. Since its inception email has evolved from a simple intra-office messaging tool to the information and communication backbone of companies of any size.

As the reliance of email grows the need to ensure its operation as a communication tool and the preservation of the information it contains also increases. Excessive data loads, constant spam & virus intrusions, interruption to access and finding and/or recovering information easily are primary problems for business owners and their staff.

For any size business MailRevive™ will ensure that your business' email data is automatically filtered and preserved, can be cleverly discovered, easily recovered and continuous access will be available at all times.

Active Archiving

The preservation of email communications requires active archiving. Traditional methods of data backup are not sufficient technically or operationally. The structure of email, its constant use by staff and its dual purpose as a communications tool and information store demands that its retention be managed more dynamically than regular files and folders.

Active archiving automatically protects email traffic as it is transmitted, ensuring its long-term preservation, reliability and confidentiality through encrypted storage for up to 7 years. MailRevive™ can deliver fully managed active archiving for your business' email, including all existing records.

e-Discovery

Through the provision of a unique set of e-Discovery tools MailRevive™ allows users to undertake multiple levels of live search for any email or attachment within the active archive.

From simple keyword searches through to extensive intra-document discovery and our proprietary DeepLink™ discovery engine, individual users can locate email and attachments quickly and easily from their mailbox archive, whilst authorized users can search across the enterprise.

Email Recovery

At anytime via the MailRevive™ online interface users can instantly recover any email or attachment from the active archive into their desktop Inbox, without the input or expertise of IT staff and contractors.

The unique MailRevive™ “click and select” data-packaging tools allow the recovery of email and attachments to be fully customizable by the user. In the event of disaster recovery a full mailbox restore is also available to users.

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